

Rick: Excuse me please, I'd like to call the January 27, 2014 Financial Committee Meeting of the Cotuit Fire District to order. First order of business is a public comment. Does anyone have a public they'd like to make?

Fran: We have two people recording ...

Laurie: They have to use the microphone and they have to ...

Barbara: ... up there.

Female: Up there?

Rick: Sure. We've got some ...

Laurie: We have a new system.

Rick: We have a new system so you'll have to go over to the microphone. Please identify yourself.

Barbara: Thank you. This is relative to the agenda tonight and I noticed on the agenda, there is audio system ...

Rick: Could you please identify yourself just for the record?

Barbara: Barbara

Rick: We know who you are, Barbara.

Laurie: ... but the person who's going to be transcribing does not ...

Barbara: Okay, all right. Did you get that? I did say my name.

Rick: Thank you.

Barbara: This is relative to the audio system, which God only knows we really needed and we're very happy to have, however, I was just wondering what your mode of operation is with this. I can recall at a meeting just recently when Fran mentioned the fact that she was going to check into getting an audio system, and I don't know whether or not there are a number of quotes involved in this, but all of a sudden we have the audio system. I just don't think the board discussed or voted on this. I'm just wondering how this committee operates because my experience in politics, I would've said that it would've been discussed at a meeting and voted on to appropriate the funds to spend on this system. Maybe you can answer these questions. Thank you.

Rick: May I ask you want to respond to that or no?

Fran: No. We discussed it at a meeting and it was voted on and there's really only one appropriate provider on Cape Cod, which is Charlie's Music for purposes such as municipal recordings and that's who we went with.

Rick: If you have any questions, you go back up to the microphone please.

Barbara: Mr. Mycock mentioned at the fire commission meeting that the system may do the minutes, too. Is that so?

Rick: Yeah.

Rick: It won't do the minutes, but it will hold the minutes and we can have ...

Barbara: Can hold the minutes?

Rick: There'll be a stenographer or whoever transcribe.

Barbara: That's good. Good. Thank you.

Fran: This is all being recorded right now.

Laurie: Ken, I apologize too. I've had a very bad day today and I neglected to print copies of agenda

Rick: I'll let you know what's on it. There's a ... oh, okay. Anybody else on public comment?

Ken: Hi. Ken Malloy, Oxford Drive. Seems to be an awful lot of echo on the system. Maybe it can be tuned.

Rick: That was actually, Ken, one of the issues that we had with one of the local stenographers. I don't know ... Amy St. James, she does a lot of stenography for the district and she said that this building is terrible with the recording. You just can't understand what's going on so hopefully when ... have you listened to any of the meetings yet?

Fran: I've listened to recordings and they sound perfectly fine, and this is probably as good as we're going to be able to get in this building.

Laurie: Could I add something?

Rick: Sure, Laurie, go ahead.

Laurie: These microphones are recording directly to

Fran: Laurie ... hers isn't on.

Laurie: [Inaudible 00:04:01] so that as long as you speak into the microphone, it should be quite clear on the recording ... ?

Rick: Forget it. We're going to try and catch everything that happens in the meeting instead of the normal back and forth that we usually used to do, just appreciate people going to the microphone and ... okay, anyone else on public comment? Turn it over to Mr. Daly at this point.

Mr. Daly: I thank you, Mr. Chairman. Credit report fiscal '13 as we discussed last month, we've completed the audit for '12; '13 is in sort of audit mode. We're beating the cash out right now, which will clean up all the subsidiary accounts and our goal is to get the cash done by the end of the month and that's probably getting close to being done. So '13's cash, once that's done, we'll have a pretty good set of expenditure and revenue subsidiaries that we should be able to peel our

reports out of. We'll pound out the work papers, move it to [DOR 00:05:18] for free cash and move it to the audit firm for the '13 audit to move further along.

I know the clerk last month was talking about reports so my goal would be to probably get them all to you in the next couple of weeks, the ones I have anyway. I'd like to get the cash tied to the penny before I produce any reports so I'm just holding off until cash is really clean. '13 should roll up pretty quick and with that, we'll get into auditing free cash. We'll certainly have free cash in time for the district meeting in May. '14, I have a year to date report for you on the accounts actually. Just take one and pass them down. '14's going along. I think with Tony now, we're having ...

Mr. Daly: '14, we have **Tony** on board. I think '14's accounting is being done better than '13 was. Once cruise right out of '13's cash, we'll be right into '14. The year to date report you have. '15 March, your March meeting would require to take up the budget so we did it last year and so we do it this year. I've spoken to the fire chief. They're aware of the due dates so they're working on their budget, [it's one and same]. So '13, we're pounding out, '14 we're managing and '15 we're getting started up for. That should pretty much cover all of those three years' work.

Rick: Thank you, sir. Just to run this by you guys. I was going to send an email out. Got a call from [Rich Bowden and he was requesting that on April 15th, if we could attend the civic association meeting with a budget presentation. We did that last year and it really seemed to make a difference when we got to the annual meeting. Just wanted to run that by you. That's [tax dec 0:07:39] April 15. Are you okay with that, Laurie?

Laurie: I have to report to the IRS group the end of this month, foundation.

Laurie: That was an aside ...

Mr. Daly: The 15th is a the Tuesday night?

Rick: That is correct.

Mr. Daly: What time?

Rick: Refreshments at 7, meeting at 7:30.

Fran: I can do that. That's fine.

Rick: Okay.

Mr. Daly: Do you want to have a meeting before that to put your imprimatur on whatever we've got ...

Rick: Sure.

Mr. Daly: ... going into that meeting?

Rick: What do you suggest?

Mr. Daly: You want to do it Monday night?

Rick: The 14th?

Mr. Daly: Yes.

Rick: Okay.

Mr. Daly: Just to bring them whatever we've banged out and that way if the boards have anything to flush out with you before the district meeting, we can take that up on ... ?

Rick: I'll get in touch with Ronnie Mycock and ...

Mr. Daly: Yes. We'll basically throw it as a budget meeting.

Rick: You want to do it at this time, 5:00?

Fran: Yes.

Mr. Daly: I'm fine. Whatever we vote that night will be what they get on 15th, doesn't mean would be the final budget, but it would be best if we got it at that point in time. Do you have your March dates set?

Female: The fourth month of ...

Fran: Is this microphone on?

Mr. Daly: 24th.

Rick: The fourth Monday is what, the 31st?

Laurie: No, fourth Monday is 24th.

Rick: 24th.

Mr. Daly: We'll do a meeting at the regular March meeting .

Mr. Daly: It's still the 24th, right.

Laurie: It's still the 24th, right.

Mr. Daly: That would be the meeting that would comply with the by law that we would take up the budgets, would have a first look at it. [Inaudible 00:09:49] a second look before we go the village association. Is 5:00 definitely open?

Rick: Yes, that's fine. Is that okay with you?

Mr. Daly: Our February meeting, is that going to be the 24th ... ? I'll update you again on that meeting as well ... Okay, terrific, thank you.

Rick: Thank you. Next as far as the website goes?

Fran: No, we have ...

Laurie: [Inaudible 00:10:37] tonight.

Rick: Oh, I'm sorry.

Laurie: [Inaudible 00:10:37] lady put it together for us and I have requested her presence ...

Rick: Okay.

Laurie: Should Fran have some questions.

Fran: Can we go back to the Treasurer's office for a minute?

Mr. Daly: Whatever you want.

Fran: I think Tony should probably have her own copier-scanner-fax machine.

Rick: So she doesn't have to run down those treacherous stairs ...

Fran: So she doesn't have to run up and down those stairs and so I was wondering if there was any money in the treasurer's budget for that, for equipment?

Mr. Daly: I'll take a look. It's not something we've got on the list right now, but we'll take a look. We're together tomorrow. We have a printer so normally that would come with a printer upgrade and we could get a copier-scanner but ...

Laurie: You could get an all-in-one ...

Fran: You can get an all-in-one.

Mr. Daly: Yeah. I hadn't heard that she was concerned about it.

Laurie: I don't think she has planned it ...

Fran: No, actually I asked her about it when I saw her downstairs copying and I've been sending her faxes, but they go downstairs to the fire department. I think they ...

Mr. Daly: But we get them, right?

Laurie: Eventually.

Fran: Eventually.

Mr. Daly: All right. Well, I'll talk to her tomorrow.

Fran: Okay.

Rick: Okay, our next item on the list is the website.

Fran: Instead of a blog, I was wondering how difficult it would be to turn it into a website and actually so it's better organized. I find looking at the minutes of the meetings difficult to look at and I think ... if I don't know if you've been in the town's website, but they have it listed and it's the agenda's separate from the minutes. Also with this system, we're going to be able to put the recording of the meetings online if we have a website that we can do that on. Those are my concerns.

Patricia: Patricia Brown, Brown & Co. Laurie Hadley had mentioned to me that you were interested in doing some podcasting essentially, which is what you're talking about with the audio. With your current website system that you have, I would strongly recommend not putting your audio as part of that. There's a separate system that I would recommend doing. It'll be cheaper in the long run to have a separate system. I don't know the quantity of what it is that you're ... number of podcasts that you're talking about doing, the length of the podcasts. That will help me in guiding you to getting the right system.

Most websites are actually based on the fact that websites themselves are actually very small. They don't use a lot of bandwidth. If you think of bandwidth like a pipe. Most websites don't have a lot of stuff going through the pipe. Audio, video needs a big pipe and if you start trying to push your audio, video through your standard website, we're either going to get thrown off the system for overuse of bandwidth or it's going to end up costing a lot more. Once I understand what you want to do in terms of number of podcasts, the length of the podcasts, things like that, I can recommend a system. We're probably talking in the neighborhood of anywhere from \$15 to \$35 a month in addition for the ... again, depending on number, size.

I don't think traffic is going to be a big issue. You're talking about maybe a few hundred downloads a month, but the audio size files, depending on the quality of the audio recording, you can be looking at anywhere from 10 to 15 megabytes per minute of audio recording. If you then go and do disk compression, you might get it down to a megabyte a minute, but still if you've got a 60-minute podcast recording or 90-minute podcast, you're looking at essentially 90-gig file, which for standard website isn't what you want to try pushing through the pipe.

What I would suggest, I've looked at a couple different options. Libsyn seems to be one of the better options out there. They have plans that will run anywhere from \$5 a month for 250 megabytes up to \$15 a month ... I'm sorry, \$5 a month would get you started, \$15 a month would get you 250 megabytes of storage. Again, depending on how long you want to store these things, if they're going to be stored in perpetuity, then we're talking about ... eventually you're going to be bumping up into a larger plan because you're going to have more storage requirements.

As far as the website goes, it's certainly up to you. I'm open to reorganizing it any way you want. If you want to have ... the original thought was to put everything upfront so the people could see all the minutes. They were right there. The system's very flexible. I'm open to any kind of redesign that you guys want to do. If you want to change up how it's organized, it's not a big deal. What we have is very flexible.

Rick: Okay. What we're probably looking at is say there are three different boards, Prudential Committee, Fire Commissioner's, and Water Commissioner's, and say on average we probably have three hours a month, maybe an additional ...

Laurie: Our meetings this year are running much shorter, but ...

Rick: Really, why is that?

Laurie: I don't know, but they have been running approximately an hour to an hour and a half at the most.

Rick: Okay.

Patricia: All right, so we're talking about ...

Rick: Five hours a month say.

Patricia: Five hours a month, okay. Then in month two, essentially you have 10 hours stored, in month three, you have 15 hours stores so you're talking about adding on five hours a month every month.

Rick: Correct.

Patricia: All right. Let me look at what's going to be a good long-term plan. Again, I don't see a huge amount of traffic in terms of your number of down loads, people that are going to listen to these podcasts. You're probably talking in the hundreds rather than the thousands for number of people that are going to sit and download this podcast and listen to it. Again, it's not a big deal. I'm certainly willing to work with you any way you want. What I'd like to do is maybe predict out what your costs are going to be over the next year or two for a couple of different systems, and I can give you some recommendations in terms of what's going to be the best way to do it, but essentially, the way it'll work is from your website, there'll be a link that will take you over to this ancillary site that does nothing but media hosting.

Rick: Great.

Patricia: That's what they do so they don't charge you for bandwidth. What they're doing is just charging you for space not for bandwidth and not for number of down loads. I looked at a couple of other sites such as Amazon and things like that. The problem is you get killed with your number of downloads. Because you've got really big files, every time somebody downloads it, you're getting pinged for a download charge. I'd rather look at a media hosting company that does nothing except things like podcasts. It's cheaper in the long run.

Rick: Okay.

Laurie: Cheap is good.

Fran: It's good.

Rick: Could you get back to us on that maybe in our next meeting or ... ?

Patricia: Absolutely.

Rick: That'll be great.

Patricia: Yeah.

Rick: Any questions from the audience on ... ?

Patricia: My question to you is what's your schedule in terms of beginning to have the podcast available? ballpark.

Laurie: We start with ...

Rick: Yes, say July 1st.

Patricia: All right, so July 1st, okay. What about a web redesign? Are you also thinking July 1st for that?

Laurie: I would like to suggest that you and Fran meet and discuss it, yeah.

Patricia: Okay, that's not a problem.

Fran: Yes, if it's easy to do.

Patricia: It's easy to do. It's time, but it's easy to do, yes.

Rick: Can you go to the microphone ... ?

Fran: You have to go to the microphone, Ken.

Laurie: These microphones need to be closer to you.

Ken: Ken Malloy. Can I get to the podcast directly from the website? You go to the website and they'll bring you to the podcast?

Patricia: Yes, essentially it'll be a link on the website and depending on how we set up the design, it could be the type of thing where you have a link to a copy of the agenda, a link to a copy of the written minutes. and a link to a copy of the podcast. I mean it's really all up to how we set it up. It's very flexible.

Rick: Okay, anybody else?

Laurie: Can I say something as long as we're on that subject?

Rick: Absolutely.

Laurie: The minutes, if this system is operating the way it should, the minutes will no longer be typed up as minutes. I've called the AG's office, if we have a transcript of that recording, that can be published and we don't have to sit there and edit them or do anything else to them.

Patricia: Yes, again, I can set it up any way you guys want. The system's very flexible.

Rick: Okay, are we still ... where are we on the sound system and making the jump from audio to paper? Do we need to hire a stenographer or something to do that? It's a waste of money.

Laurie: Has anyone talked to Amy? Is she willing to do this?

Rick: I actually showed up at work today and there was ... Amy used to work in my office and there was a delivery for her so I need to call her tonight so I'll mention that to her.

Charlie: I have a question. On the annual meeting, are we going to use these mikes or should I still hire out?

Fran: We can use these and the gentleman that installed it will come and supervise, but these will be perfectly fine to use.

Rick: Okay. Well, thank you very much.

Patricia: You're welcome.

Rick: You'll report back to us, Fran, on this and we'll see what we can do. Mike, fiscal '15 budget, we're going to get that in March?

Rick: Okay. Anything additional you want to say on that or are you good?

Laurie: Thank you, Patricia.

Rick: Great. Freedom Hall.

Fran: Painting.

Rick: Painting. Obviously, people can tell that the place was painted and there were some issues with the painting. Is Dimitri ... ? This is Dimitri ... I'm sorry.

Fran: Dimitri was the contractor who was awarded the bid by virtue of the bid that was put out by the county. There had been some complaints with respect to certain windows weren't painted. They only had one coat of paint on them. There were cracks on the wall. I can still see one running off that last window up there from the top plate of the trim over to the middle window. To be quite blunt, we weren't really all that satisfied with the paint job. I appreciate you guys ... we're not trying to ...

Georgia: Can I speak on that?

Rick: Sure, sure, but we just ... we weren't real happy and initially, and you came back out and you might think ... Fran, you still got some concerns.

Fran: Yes, yes. The paint is just peeling off a door over here. It's peeling off the door in the front.

Rick: Yes, Dimitri ...

Georgia: Can I speak on behalf of Dimitri?

Rick: Yes, absolutely, absolutely.

Laurie: Please use the microphone.

Rick: Yes, just please use the microphone.

Rick: Thank you, Georgia. I think we spoke on the phone.

Georgia: I also did the paperwork of the contracts. We understand, we came back like I wrote her several emails saying what are the items. He came back about I believe two, three times to fix these, and they were painted with two coats of fresh paint.

Dimitri: The last time we were here somebody decided [inaudible 00:23:25].

Fran: No.

Dimitri: [Inaudible 00:23:30] walls and cracks [inaudible 00:23:32].

Fran: The heat ...

Dimitri: [Inaudible 00:23:52] I'm not saying Fran [inaudible 00:23:57] maybe somebody [inaudible 00:23:59].

Georgia: See usually when this happens that maybe the heat was shut off.

Fran: No.

Rick: Can we just ... Dimitri, just because we're recording, we can only have one person speaking at a

Georgia: Okay, all right, okay. This is all something that could be taken care off. I understand I wrote several emails to ask her if the job was ... I believe that Dimitri had asked somebody to come back to check the work the third time he was here to make sure that you guys were happy, but this is all something that could be done.

Rick: I'm just personally for me looking there, there's a crack on the wall up there and there are cracks

Georgia: Cracks? This building is built in 1800s so if it is cracking, maybe it's stressing because of the cold outside, which is not an excuse, but it is also built in the 1800s. He's done a lot of jobs with historical work.

Dimitri: [Inaudible 00:24:46].

Georgia: Nobody's picked up the phone.

Dimitri: [Inaudible 00:24:49].

Georgia: Yeah.

Dimitri: [Inaudible 00:24:51].

Rick: No.

Georgia: We want you guys to be satisfied.

Rick: Sure, sure. No.

Dimitri: [Inaudible 00:25:00].

Georgia: Absolutely, and this is all minor stuff.

Fran: No, it's ...

Dimitri: [Inaudible 00:25:14].

Rick: No, no ...

Dimitri: [Inaudible 00:25:18] make sure you guys have to be [inaudible 00:25:26].

Fran: First of all, the heat has not been below 55 in this building.

Dimitri: At least [inaudible 00:25:35].

Fran: I don't want to talk about the heat anymore. I took some face plates off of the electrical outlets part of the contract was that all these electrical plates had to come off.

Dimitri: [Inaudible 00:25:52].

Georgia: No, Dimitri, what she's trying to say though ...

Fran: The only reason that happened was because I was here and I took one of those plates off.

Dimitri: [Inaudible 00:25:58]. I was not there and [inaudible 00:26:01] one guy supervised [inaudible 00:26:10].

Georgia: I have that email saying that you guys were very ...

Dimitri: [Inaudible 00:26:14] that's why I come [inaudible 00:26:22] you guys be satisfied ...

Georgia: Right. Anything you guys need, we can take care of it right now.

Dimitri: [Inaudible 00:26:33] very old.

Fran: Please.

Dimitri: Anything [inaudible 00:26:37] a 100-year-old building [inaudible 00:26:41]. I spent all this money on [inaudible 00:26:57] and I received only one phone call [inaudible 00:27:01] this is not fair [inaudible 00:27:02] some money [inaudible 00:27:05] can't explain everything now, one phone call [inaudible 00:27:12] I explained it to you [inaudible 00:27:18].

Fran: Can I talk now?

Georgia: Yes.

Fran: The contract was that you were supposed to take all those face plates off. That wasn't done. These weren't take off until I said something and it was blue underneath.

Dimitri: [Inaudible 00:27:42].

Fran: I took those off this evening so you can see that those weren't removed when the job was done. There is paint on the floor. There is paint that's chipping and falling off, and somebody may have hit that door, but the paint shouldn't come off like that.

Dimitri: [Inaudible 00:28:03] come off.

Fran: No, it's not supposed to come off ...

Dimitri: [Inaudible 00:28:06] the paint's going to come off. It's going to come out. It's not [inaudible 00:28:09].

Georgia: [Inaudible 00:28:16] whatever you guys [inaudible 00:28:19] I understand [inaudible 00:28:22].

Fran: No ...

Dimitri: [Inaudible 00:28:33] for you to send me a punch list ...

Georgia: Nobody sent them.

Fran: I have copies of punch lists that were sent.

Dimitri: [Inaudible 00:28:42] when we showed me the punch list [inaudible 00:28:43], but when I left the night, I was talking [inaudible 00:28:53] do you have any more issues [inaudible 00:28:57] call you 14, 15 times [inaudible 00:29:03].

Fran: No, you didn't call me that many times.

Dimitri: I called you [inaudible 00:29:05]. I called Elaine. I called everybody.

Georgia: [Inaudible 00:29:12].

Dimitri: [Inaudible 00:29:14] call you from [inaudible 00:29:16] number, but nobody's picking up the phone. I call you, Fran, once and you picked it up right away. I don't have nothing against nobody [inaudible 00:29:17] you guys happy, I'm going to fix everything [inaudible 00:29:26] piece of paper [inaudible 00:29:57] cracks there, cracks there [inaudible 00:30:01]. I wish I could [inaudible 00:30:05].

Rick: Do you have a [inaudible 00:30:14] punch list? I mean just I personally have taken a look at the crack over there and the crack over there ... ?

Dimitri: [Inaudible 00:30:18] one day, one guys, somebody [inaudible 00:30:24].

Fran: I don't think that we're going to ...

Dimitri: [Inaudible 00:30:38].

Rick: Did you fix that crack?

Dimitri: I fixed it, I did [inaudible 00:30:48].

Georgia: [Inaudible 00:30:49] visible after you guys paint it, right.

Dimitri: [Inaudible 00:30:51].

Rick: Same one with that rear window down there?

Georgia: [Inaudible 00:30:55].

Dimitri: So many cracks, I fixed them all, I fixed them all, but I left late, late night [inaudible 00:30:55]. I live far away, I live far away [inaudible 00:31:06].

Georgia: I know the situation ...

Rick: I know you guys are from Braintree, right?

Fran: Yeah.

Dimitri: [Inaudible 00:31:17] come back Saturday in the morning [inaudible 00:31:23] but nobody's [inaudible 00:31:23]. I call Elaine and she [inaudible 00:31:22]. Last time I talked to Fran [inaudible 00:31:32].

Georgia: [Inaudible 00:31:55] she got a brand new hardwood floor. After three months, the hardwood floor, I was sitting there on the couch [inaudible 00:32:01] so the heat [inaudible 00:32:08] cold. Because of the heat it expanded, you know what I'm saying? So that there's a crack in the hardwood floor [inaudible 00:32:12].

Dimitri: [Inaudible 00:32:10] started stretching it that's why [inaudible 00:32:15] that's why I'm telling you, we're going to fix it one more time [inaudible 00:32:20].

Rick: Okay.

Dimitri: [Inaudible 00:32:29].

Rick: Laurie would like to say something. She hasn't spoken.

Laurie: I just want to say that I live in a house that was built at approximately the same time as this building and I understand cracks, but when you paint, you spackle and I don't think that and the heat, I don't think the thermostat goes below 40 degrees.

Dimitri: [Inaudible 00:33:04].

Georgia: But I'm saying ...

Laurie: No one would shut the heat off in this building. No one.

Georgia: [Inaudible 00:33:11].

Laurie: I understand because I've got a drawer that was put into my kitchen that I can't close anymore, I close it and it comes right out. I do understand ...

Rick: All right, all right, enough, everyone's talking at the same time.

Laurie: I do understand that buildings even as old as this can still settle. I get that.

Rick: That's what we need to discuss right now.

Dimitri: [Inaudible 00:33:35].

Rick: I mean ... okay, just give us a second. I mean my feeling about this is we were at a position where we were calling up someone who was highly qualified to fix the windows downstairs. That was the person for the job. The next thing you know, we're at the Attorney General's office so some of a few constituents here in the village are all up about the public procurement and so on and so forth, and nothing personal, Dimitri, but it's not the quality of work that frankly I was looking for.

Dimitri: [Inaudible 00:34:13].

Rick: Where we right now is if that's the way everyone wants to play the game and they want to go out through public bids, instead of getting people that we know are highly qualified and going to do the work that we want them to do, then that's where we are now.

Georgia: The thing is I've worked with Dimitri, he's not [inaudible 00:34:33]. I mean he does [inaudible 00:34:35] jobs and I would boast ...

Rick: Listen guys, this is just ... we're going to talk ...

Georgia: This is \$11,000 job [inaudible 00:34:43].

Rick: Please, please, we're just ...

Georgia: I mean this is [inaudible 00:34:50].

Fran: Can I just continue with what I have as a problem? I don't think anything, including the woodwork was sanded. They're on the stage on the ... there were staples in the wood. Now you mean to tell me that professional painters would leave staples in the wood and just paint over them. There is clearly broken pieces of something that was just painted ...

Georgia: Yeah, but [inaudible 00:35:12] saying that you were very happy with the work.

Fran: That was until I keep finding these things. There's paint all over ...

Georgia: [Inaudible 00:35:20] after [inaudible 00:35:24].

Rick: Could you go to the microphone please?

Georgia: Yeah.

Rick: Thank you.

Georgia: [Inaudible 00:35:27] we wouldn't have to come to this point because ...

Dimitri: [Inaudible 00:35:31].

Georgia: I mean I must've called you [inaudible 00:35:34].

Rick: You guys.

Georgia: Dimitri ...

Rick: Hey, hey, we're trying to record this. and we can't have two people talking at the same time.

Georgia: I must have called you since he finished, he came back to do the third punch list, I may have called you about 10 different times with the office line, with my mobile. I must've written you about three or four different emails and nobody got back to me.

Fran: You didn't call me 10 times.

Georgia: I mean Fran, you want to see the ...

Fran: Can I finish what I'm saying about the paint job? I don't think ...

Dimitri: [Inaudible 00:36:03].

Georgia: Okay, that's not the issue.

Fran: That's not the issue. The issue is that ...

Georgia: What can we do to resolve this issue?

Fran: The issue is that I don't think the woodwork was properly prepared. That's the issue. I don't think that it was sanded. If you'd go to any of these spots where the paint has gotten off, it's perfectly smooth underneath.

Georgia: Hold on. Do you want to make a punch list in areas where you think the wood work was not sanded properly ...

Fran: I don't think any of the woodwork was sanded.

Dimitri: [Inaudible 00:36:36] all the wood work [inaudible 00:36:36] sanded this down [inaudible 00:36:44].

Georgia: I don't believe that the specifications say that you must sand the woodwork prior ...

Fran: Pardon me?

Dimitri: [Inaudible 00:36:58] chip, chip, chip, chip, chip everywhere [inaudible 00:37:04] everywhere and sometimes [inaudible 00:37:09] after this, but I want to resolve the issue right now [inaudible 00:37:32]. I want to go over [inaudible 00:37:38] and get it done [inaudible 00:37:45] months ago and [inaudible 00:37:49] pay everybody [inaudible 00:37:52].

Rick: Okay.

Fran: We've heard this. Can I sit down?

Rick: We're starting to go in circles.

Dimitri: [Inaudible 00:37:57] my work.

Rick: I appreciate you coming down here first of all because this is how you resolve issues, people looking at each other.

Dimitri: [inaudible 00:38:12].

Rick: Okay, we need to talk amongst the three of us, okay. What's the [pleasure 00:38:20]?

Fran: I mean I can point out what the problems are, but I just tonight noticed that there's paint on the inside of the opening and closing equipment for the door. There's a paint drip on the fire alarm pole. I mean I didn't go over this place with a microscope. I just keep seeing these things. There's paint on the door hardware and it was clearly specified in the contract that all the hardware was to be removed and all the electrical plates were to be removed and that wasn't done.

Georgia: Wait [inaudible 00:39:02].

Rick: That was the specification in the contract.

Georgia: [Inaudible 00:39:12] ask us do it after.

Fran: It was in the contract, it's part of the contract.

Georgia: Right, it wasn't done at all, you would ask us to do that ...

Rick: They painted around.

Fran: They painted around it. They didn't do it when they ...

Georgia: [Inaudible 00:39:20] face plates

Fran: There was paint on the face plates. There's paint on that face plate over there.

Rick: Okay, where ...

Dimitri: [Inaudible 00:39:30].

Rick: Okay, guys, could you please, please ... Laurie, what's your feelings on this?

Laurie: I can see two sides of this. I can see that Fran is not happy and I can see that this man has a payroll to meet and he hasn't been able to. I think that perhaps some sort of a compromise here, at least a partial commitment somewhat.

Rick: Okay.

Georgia: [Inaudible 00:40:16] the original contract price, I mean that's fair.

Fran: No, I haven't ... no, just ...

Dimitri: [Inaudible 00:40:26].

Rick: Here's where these things end up. These things ...

Georgia: [Inaudible 00:40:29] original contract price ...

Rick: Please, please, one person at a time.

Georgia: Dimitri, please. Original contract price [inaudible 00:40:36].

Dimitri: [Inaudible 00:40:43] responsible for any work [inaudible 00:40:57].

Fran: I want it fixed so that I don't have to call you back to say the paint's peeling. I mean ...

Georgia: I understand. We're going to make a punch list, we're going to make our own punch list [inaudible 00:41:16] items on the punch list [inaudible 00:41:17] come back, you're going to fix whatever [inaudible 00:41:22] or whatever areas you feel [inaudible 00:41:24] when the punch list is done, we want somebody to come to inspect it

Rick: Sign off on it.

Georgia: Sign off on the punch list [inaudible 00:41:33].

Dimitri: [Inaudible 00:41:42] punch list [inaudible 00:41:45].

Rick: Can you do a punch list?

Fran: I'll do a punch list, but somebody else is going to have to check because I'm ...

Rick: Okay. Let me throw this out there as a compromise that we will within a week, we can do a punch list?

Fran: Mm-hmm, mm-hmm (affirmative).

Rick: Within a week we'll do a punch list. We'll get it to you guys and upon completion, we will pay you the original contract price of \$11,000. Now there's a change order. You had made that concession before. Once that's completed, we'll pay you for the original contract.

Georgia: Okay. Are you happy with that?

Dimitri: [Inaudible 00:42:45].

Georgia: I'm sorry. I didn't catch your name.

Rick: My name's Rick, Rick Barry.

Georgia: Rick.

Rick: Yeah.

Georgia: [Inaudible 00:43:07] I mean I can't even remember. I mean these guys are in love with him. I mean I have other people call me like chairman, they're like, "Dimitri, I love your work. We want to work with you all the time," and it's like I feel horrible because it's like such a ... you know what I mean? It is a small job, but I mean I'm just upset that you guys are not happy with the quality of the work ...

Rick: We just want the building done. This is a part-time job for the three of us.

Georgia: Right.

Rick: When we hire someone, we want to come in here and we want to see it ...

Georgia: Yeah, absolutely.

Rick: I mean I'll be honest with you. I put the storm windows down and the squares ... what do you call them? The grids in there, they weren't even painted on the bottom. They were still blue.

Dimitri: [Inaudible 00:43:50].

Rick: I know. I showed them, but the bottom line is if I can see that happening ...

Dimitri: [Inaudible 00:43:59].

Rick: Doesn't have any coats on it and I find it hard to believe if it doesn't happen, one coat ...

Georgia: [Inaudible 00:44:06] this year, if Dimitri was full time, he got a little sick, he had a problem with his heart. We had ... I'm sorry. He had a heart ... and you just want to [inaudible 00:44:14]. Sorry.

Rick: It's okay. Marge, would you like to say something? Would you mind? You don't ... ?

Marge: Could you just make that a motion?

Rick: Certainly. I'll make a motion that we will within a week come up with a punch list that we will forward it on to Dimitri that he will come down with his crew or himself individually, he'll repair the items on the punch list ...

Dimitri: [Inaudible 00:44:41].

Rick: I'll be here, Dimitri. I'll come here.

Dimitri: [Inaudible 00:44:48].

Rick: Right, right.

Dimitri: Like I say it's an old building, anything [inaudible 00:45:01].

Rick: Upon the completion by you and/or your crew, we will come. We will have someone from the board come in, and we'll inspect the job, and upon our approval we will give you a check for the original contract amount minus the extra, minus the change order, okay.

Georgia: Sorry.

Rick: Sorry to make you upset, but no, I think this is ...

Dimitri: [Inaudible 00:45:37].

Rick: Okay. That is a motion that I'm going to make. Does anyone want to second that?

Fran: I'll second it.

Rick: Okay, Laurie? You in favor?

Laurie: Ay.

Rick: I'll vote in the affirmative.

Fran: Ay.

Rick: Okay, so contact information, you've got all the contact information.

Female: [Inaudible 00:46:02].

Fran: Yeah.

Rick: Yeah.

Dimitri: [Inaudible 00:46:06].

Rick: Yeah, my phone number ... this is great. It's going to go out on the web, too. It's 774-238

Dimitri: 774.

Rick: 238.

Dimitri: 238.

Rick: 6126.

Georgia: 774-238 ...

Dimitri: 61

Rick: 6126.

Georgia: Okay, got it.

Dimitri: [Inaudible 00:46:29].

Georgia: [Inaudible 00:46:32].

Rick: Okay, all right, folks. Well, thank you for coming down and I'm glad we can all work this out, okay.

Dimitri: [Inaudible 00:46:40].

Fran: Thank you.

Rick: All right.

Female: Don't you have to worry.

Georgia: Bye, Fran.

Fran: Thank you. Bye-bye.

Rick: All right, let's move on the HVAC system.

Fran: Okay, these are the bids for the HVAC system. There were three bids.

Rick: Holy.

Fran: Yeah.

Rick: My recollection was we allocated \$45,000.

Fran: We allocated \$30,000.

Laurie: 30,000. Well, it looks like we're stuck with what we've got for a while.

Fran: Just so everybody knows, the bids for the HVA system, which would be replacing both furnaces and taking out the oil tank, putting in gas to the building, which is putting the gas in is free, putting in air conditioning ... one or two units outside and some air handlers in the attic. These bids range from \$114,300 to \$169,100. Thank you, prevailing wage.

Rick: Once again.

Fran: I'm going to speak to the engineer and see what the cost would be just to replace the furnaces.

Rick: Throw out the AC?

Fran: \$169,000 to air condition one room and to heat two rooms, it's ludicrous.

Laurie: I don't recognize the names of any of these companies. I take it no local company was interested?

Fran: Correct.

Rick: I know that Comfort Man was not interested because of what goes on around here. I'll make a motion not to accept any of these bids.

Fran: Second.

Laurie: Second.

Rick: All in favor.

Fran: Ay.

Rick: Ay.

Laurie: Ay.

Rick: Sorry, any community input on that? Ken, if you want to take a look at this.

Ken: Where'd the \$30,000 come from that we voted on at the last annual meeting? I thought that was kind of a quote, based on a quote?

Rick: I think that was a conversation with a representative from the Comfort Man who said this is where I think you're looking at something like that, but once again ...

Laurie: That's the company that's been maintaining the system that we presently have.

Rick: Once again, there have been ... we've been to the Attorney General's office saying that we're skirting all the bid requirements and ...

Ken: Yeah, but it sounds like the scope of work has changed considerably just reading that ...

Fran: We had an engineer come down and do it for us. I mean I thought that perhaps the 25,000 might be a little bit low. I thought maybe we were looking at 40,000, 45,000. Not in my wildest dreams did I think anybody would tell us it costs \$169,000 to air condition this room. That's all that is, is air conditioning this room and providing heat for this room and the basement.

Rick: Maybe we could buy some fans and stick to one ...

Dave: Dave [inaudible 00:50:15], 29 Hosbey Drive. My question to the board is that the original bid that you put out understanding it was for the replacement of the furnaces as well as the addition of the air conditioning and all of the components necessary to accomplish that. I guess my question is given those two functions, heating and cooling, is the current heating system in the board's estimation at a point where it must be replaced? That's one of my questions. If that's the case, then would the board then consider moving ahead with completing that portion of the project at this point provided funds were available and obviously having to prioritize to a second tier the issue of air conditioning? I guess from my vantage point, I wouldn't want to see the entire project dropped and nothing done if the first priority being the replacement of the furnaces is at a critical stage and needs to be done, I would assume the board would then at least move ahead with that. That's some thoughts that ...

Rick: Ultimately, what I think we would have to do, we had an engineer come in with a design, the design was for complete HVA system and a proposal submitted, it was sent out and the proposal is what the proposal is, and these figures, these estimates are what they are. We would have to go back to Elaine. Just so you know we were trying to convert to gas. I have oil at my house. I don't have gas and it's upwards around \$4 a ...

Laurie: Can I just say that as far as the age of the system, nobody can remember when it was put in so it's probably at least 15 to 20 years old.

Fran: At least. Just so you know, we have two furnaces, and one for up here and one for downstairs and one of the furnaces has a cracked fire box so we have to replace them and a big ...

Rick: I mean what's the feeling of the board? I know that we had somebody come in, but these figures are ludicrous, yeah.

Laurie: I think air conditioning is definitely a luxury we can't afford at this time.

Rick: Sure. No, I'm going to agree with you on that. Is the feeling of the board that we still want to continue onward with the gas or are we looking now at going back to oil and replacing the oil burners?

Fran: No, I think I would ...

Laurie: The building next door converted to gas without installing a heating system. Now I don't know how old theirs was and I don't know how old this one is, and whether it can be done here or not in the same way.

Fran: We can go through Mass Save and we can essentially get the new furnaces pretty much through the gas company paid for and they'd be much higher efficiency than these ...

Laurie: [Inaudible 00:53:39].

Fran: The installation of the gas, the gas company will run the gas line for free.

Rick: Ken, do you have something you want to say?

Ken: Yeah, the church converted. They ripped out their old oil burner.

Fran: Yes, we're the only public building left that doesn't have ...

Ken: Plus the efficiency, the savings on fuel is just phenomenal. It's well worth going ahead, gas, yeah.

Rick: I mean where we are right now from a procedural standpoint, we would have to speak with Elaine and we would have to issue new bids.

Fran: Yes, new bids just for the heating units.

Rick: Let's see what happens. This for the most part isn't going to happen this winter.

Fran: No, and it couldn't have happened this winter anyway because they have to wait to the spring to do the furnaces anyway so that we aren't without heat.

Rick: I'll make a motion that we did not accept any of these bids, that we go back to the county and we ask for new bids. I mean I agree with Ken on what he's saying that we really should based on a ... it's \$1,000 a month to fill your oil tank right now residentially.

Laurie: I don't think I'd spend that in three months and I have ...

Rick: Yeah, trust me. I have two buildings. It's great. Do we want to ask for two bids? One for replacement of the oil burners and one for conversion to gas, and put them both out there and get bids on both of them? I'm just imagining if you ...

Laurie: Why doesn't Fran ask the engineer if the present furnaces can be converted ... ?

Ken: Yeah.

Fran: I just don't think it's worth doing that. Nobody knows when they were installed. I think ...

Laurie: Yeah, I'd rather see the ...

Fran: I think we need ... since we can get help, I think let me find out exactly how much Tom thinks this is, just doing the furnaces is going to cost us.

Laurie: We could ask for additional money in the district meeting if it's a reasonable figure.

Fran: Yeah.

Rick: These are not anywhere close to reasonable.

Laurie: No.

Rick: If you cut these in half, I still think they're unreasonable figures, but I would suggest that we should look at both options, oil and gas, but I'll defer to you ladies ...

Laurie: This is the man that just said he's paying \$1,000 a month for oil?

Rick: You can buy a lot of oil for \$80,000.

Male: [Inaudible 00:56:05].

Laurie: Is it really? See, I don't pay attention to my bills. I just know they have to be paid.

Male: Yeah [inaudible 00:56:14].

Rick: Yeah, propane. There's a shortage of it all across the Midwest. I'll defer to you, ladies, but I think we should look at both sides of the coin and get an estimate for oil and get an estimate for gas, and see how it shakes down.

Male: [Inaudible 00:56:35] do it for both, do it gas, oil and see if [inaudible 00:56:39].

Rick: So you can pick and choose what you can get.

Male: [Inaudible 00:56:47].

Rick: We'll be returning that \$30,000 back to the [inaudible 00:56:52] it looks like.

Fran: No, this is a special appropriation, right.

Rick: Okay [inaudible 00:56:56].

Male: [Inaudible 00:56:59].

Fran: I like your attitude.

Rick: Do you want me to restate that as a motion or what's your feeling on it, Fran?

Laurie: I think we can just agree when we talk to ...

Fran: Yeah, I need to talk to [Tom Perrin 00:57:14], the engineer and to Elaine and see what she suggests. Then I'll report back.

Laurie: Okay.

Rick: Okay, sounds good. You want to say anything on the audio system?

Laurie: We'll have plenty of time to get additional money and more.

Rick: Have we got that pretty much covered?

Fran: Yeah, let me just ... hoping that tonight's recorded. I'm planning on ... I'm going to take the chip home and put it on a CD and then maybe we could ...

Laurie: [Inaudible 00:57:48] will transcribe it and we sincerely hope it's ...

Fran: Yeah, as far as I believe the gutter was taken care of by Gutter Pro. They put the shield on there. Haven't had a chance to be able to grab [inaudible 00:58:06]. The other thing is in the parking lot, coming in the entrance, there's that hole is getting huger, bigger, larger, and I'm not quite sure

how to get it filled in, but I think that's the tar's all gone from it and now this winter is just a hazard.

Rick: Right now all the asphalt plants are closed.

Fran: Yeah.

Rick: Maybe that's something ...

Laurie: Is there some temporary [inaudible 00:58:35] where they put that [inaudible 00:58:35] back in the streets and the [inaudible 00:58:41]. Who does it?

Fran: I don't know.

Rick: Maybe we can call our friend [inaudible 00:58:44] and see because this is a [inaudible 00:58:49] location that they would be kind enough to come down and patch a hole.

Laurie: Give it a shot.

Rick: I'll give it a shot.

Fran: I believe that's it ...

Rick: Let me start on the ... first of all, I'd like to thank Laurie Hadley for like the War and Peace of minutes. I'll make a motion to adopt the minutes of August 27, 2012.

Laurie: What have got there? Those minutes have been approved up to October 25th.

Rick: Oh, I'm sorry.

Laurie: The minutes from October 25th through March 11th, I believe of 2013 have been prepared. Some of them have been emailed to you, some of them have been provided to you this evening. I still have about two lines to go on one meeting.

Rick: July 30th

Laurie: No. It's a meeting in as March 26 I believe 2013, and I have two other meetings to transcribe. It will be done by tomorrow. I had hoped to have them all here tonight. I've taken time off from work to work on them, but today, a lot of other things intervened. I would like to request ... I can send those minutes to anybody as long as they're not [inaudible 01:00:32] and I will do them. I will send you new copies of all these that are my draft.

Rick: Okay, your pleasure tonight.

Laurie: The one problem that we do have is with July 30, 2013, that was an executive session and we've never released it. It was a meeting where we had [inaudible Kristen's resignation [inaudible 01:00:59] planning how to go and where and what we could ... Yeah, this one. I have those done. I sent you copies. [Inaudible 01:01:07] and if we vote to release those minutes, then I can pull those with the ...

Rick: I would make a motion to release the July 30, 2013 minutes to the general public as the reason for the executive session has ended and then we hired a new employee.

Laurie: Yes, all business is finished ...

Rick: All business is finished.

Fran: Second.

Laurie: Ay.

Rick: All in favor?

Laurie: Ay.

Rick: Ay.

Laurie: Ay. Did I say that already?

Rick: You said that already.

Laurie: By this time tomorrow, yes [inaudible 01:01:49].

Rick: Okay. Do you want to hold off on these until they're all ...

Laurie: I just assume just approve them all at the next meeting. They'll all be complete by then.

Rick: There's also an outstanding ... I was supposed to call you and ask that you put on the agenda. There is an outstanding open meeting [complaint 01:02:11] by Amy [inaudible 01:02:16] that we need to talk about so I don't know if you want to have a special meeting and just deal with minutes and deal with that, and a lot of it has to do with the minutes so now that the minutes are done, we might be able to resolve all this stuff at once, probably not the ...

Fran: Is that the most recent complaint?

Rick: Yes, dated two days before Christmas, December 23rd.

Fran: Correct. You may want to call the Attorney General's office and see if that's even ... and can we do that if it's a viable complaint because my understanding that it isn't. I don't know if we have ...

Laurie: I did speak with someone in the Attorney General's office and it was probably kicked off by this complaint, and I told him that I would have the minutes done by today, and of course I'm [inaudible 01:03:05], but they will be emailed to him tomorrow as well.

Rick: I don't think we can email them to the AG unless we approve the minutes.

Fran: A draft.

Laurie: We can release drafts.

Fran: Drafts.

Rick: I prefer to just send them what we have, but I will defer to you, ladies, on that.

Laurie: I'll call them tomorrow.

Rick: What's your feeling on that?

Fran: My feeling is that the complaint is a complaint about how we responded to a previous complaint. I called and asked if any of the things in the complaint were ... I told her that I spoke to her. I forgot her name, Allison, and I explained to her that we followed what we were required to do in the complaint, in the findings ...

Rick: Could I just interrupt you for a second?

Fran: Sure.

Rick: As this is not an agenda item at this point, I don't think we should be talking ...

Fran: Okay. All right.

Rick: Not to cut you off. I apologize.

Fran: That's okay. No, it's fine.

Rick: That's how we get more complaints. We're coming up close to 10 I think, my 10. Does anyone have anything else, anyone from the public?

Fran: Motion to adjourn.

Rick: Second.

Laurie: [Inaudible 01:04:34]

Rick: Before we vote on the motion to adjourn, do you guys want to get together next week and do this?

Laurie: [Inaudible 01:04:46], I can ...

Rick: I know you don't want to, I don't want to either, but ...

Fran: I'm not going to be available the 3rd.

Rick: Okay.

Fran: Is that next week?

Rick: Yeah.

Female: The 3rd is a weekend, isn't it?

Fran: No, it's a Monday.

Female: Okay, the 1st is the weekend.

Rick: Is there a convenient time for you, Fran?

Fran: I'll probably be available like Thursday.

Rick: Okay, so that would be what?

Laurie: The 7th.

Rick: The 7th. Mike, yeah, I don't think you would have to ...

Fran: 5:00? No ...

Rick: ... be here for that ...you want to do that, the 7th?

Laurie: We'll just have minutes and opening the complaint.

Mike: [Inaudible 01:05:29].

Rick: Six, 2/6 at 5 PM?

Laurie: Yes.

Rick: That would be open meeting and minutes. All in favor of adjourning?

Female: [Inaudible 01:05:50].

Rick: Sure.

Female: [inaudible 01:05:54].

Fran: Tomorrow, tomorrow. Probably sometime in the afternoon, I'm going to email them to Charlie, he'll email them to you.

Rick: I don't ...

Female: [Inaudible 01:06:04] minutes for the meeting [inaudible 01:06:12].

Rick: Sorry, we got to get in the habit of using these. Would you mind going on the microphone please?

Female: Sorry.

Rick: No problem.

Fran: I'll email the complaint to you, we can talk about that in that meeting?

Barbara: Barbara [inaudible 01:06:24] here. I have tried to get minutes from the Fire Commissioner's Meetings a couple of times and it comes through so tiny that I actually need a magnifying glass to read them. I'm wondering if yours does come through that way, could I possibly have the actual copies? It is so tiny.

Fran: Do you have printing out what I've sent you?

Rick: Put them in a larger font. She's requesting a larger font.

Fran: You can just go through it and make it larger yourself and change the font.

Rick: That's true.

Barbara: I can do that?

Fran: Yes.

Barbara: Okay, I'm going to have to find out how to do it because I'm not savvy.

Rick: You highlight it, you hit paragraph, and you'll have your font ... it usually has usually like 10 or 12 on your bar.

Fran: This is what they look like that I send ...

Barbara: Yeah, and that's fine. That's fine, but I notice that ... in fact, I'll bring them to the next meeting to show you how tiny it is.

Fran: This is the regular, 12.

Barbara: All right. Yeah, okay. All right, as long as I have a way where I can actually read it. Thank you.

Rick: You had some [inaudible 01:07:31], Charlie?

Charlie: Yes, and Barbara also has another request regarding the job description for the ...

Laurie: Oh, I meant to bring a copy of that with me tonight, but I got caught up in a scam thing at 4:15 this afternoon. I got an email. It said my credit card had been denied and I had to click on this link ...

Rick: Got to pay that bill, Laurie.

Laurie: I did not click on the link. I immediately called Verizon and then Verizon Wireless ... my credit is still safe, but it took a while to get ...

Rick: If that's what you guys want to do, you want to release draft notes?

Laurie: Yes, I do.

Rick: Okay.

Laurie: Okay.

Rick: Would the board like me to request Attorney [Monroe 01:08:21] to be at that meeting?

Laurie: Which meeting? Next month, next?

Rick: 2/6.

Laurie: If you think that will be helpful.

Rick: It's not what I think. It's what the board thinks. I think it's a waste of money and a waste of time. That's my personal opinion.

Laurie: [Inaudible 01:08:42].

Fran: I might have him call the AG's office and go over the complaint with him and see if we actually need to do anything.

Rick: Yeah. Okay, sounds good. All right.

Female: Let's vote on your motion to adjourn.

Fran: So moved.

Rick: Ay.

Fran: Ay.

Rick: All right. That's crazy, that bid, huh?

Fran: She's calmed down.

Rick: Someone's looking to buy a house down in Florida I think.

Fran: Fortunately, I was ... you have to get these right next to your ... very close because they're designed to ...

Rick: Oh, yeah.

Fran: Hi, Marge.

Rick: Only one place at a time, Charlie.

Fran: Hi, Ken.

Rick: Thanks for coming.

Laurie: Oh, damn. I've got the form. I went online and got the form for Bill [inaudible 01:09:59] town meeting times and I had this ... every time I look over there, I don't see Tony's car. Since Thursday, I have done nothing, but work on minutes. I had that kind of a backlog and I timed one of them. A 2-1/2 hour meeting took me 5-1/2 hours to ...

Rick: I'll keep tabs on it buddy, definitely ... my friends and my family ...

Laurie: I was backlog occurred because I was getting four and five meetings at a time.